

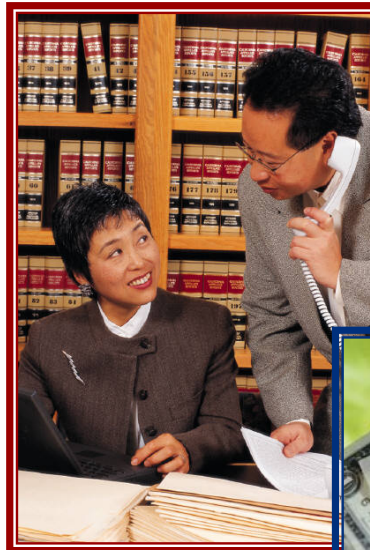
## ◆ Employee Assistance Program ◆

### ◆ Legal Services ◆

- Unlimited 30-minute telephonic or face-to-face legal consultations per year
- 25% discount when retaining attorney services
- Simple will prepared at no cost to employee and spouse
- Free on-line will for all eligible dependants
- 30-minute mediation consultations regarding dispute services
- 10% assisted document preparation
- ID theft consultation

### ◆ Financial Services ◆

- Unlimited 30-minute telephonic financial consultations per each new issue per year
- 30-minute telephonic tax consultations
- 25% discount additional tax services
- Family budget preparation



To access services, call:

**1-800-342-8111**

<http://clcmembers.com>

User: Horizon Password: Horizon

## CLC Incorporated – Legal, Financial, ID Theft and Web Services

FEATURE	BENEFIT	COVERED ISSUES
<b>Legal</b>		
Telephonic Attorney Consultations	30 minutes per each new issue. Unlimited number of issues.	Domestic/Family, Civil, Landlord/Tenant, Criminal, Estate Planning, Immigration, Motor Vehicle, etc. <b>Work related matters not covered</b>
Face-to-Face Attorney Consultations	30 minutes per each new issue. Unlimited number of issues	Same as above
After-hour Telephonic Attorney Consultations	30 minutes per each new issue. Unlimited number of issues.	Criminal, Incarceration, DUI
Subsequent hours with Attorney beyond initial 30 minutes	25% discount	
Telephonic or Face-to-Face Mediation Consultations	30 minutes per each new issue. Unlimited number of issues.	Domestic, Contractual disputes, Landlord/Tenant, Civil, Real Estate, Land Lord Tenant, Collections, etc. <b>Work related issues not covered</b>
HR Mediation Consultations – Available to HR only, employees can not access this service.	30 minutes per each new issue. Unlimited number of issues.	Harassment, discrimination and other work related disputes.
Subsequent hours with Mediator	25% discount	
Do-It-Yourself/Assisted Document Preparation	10% off	Divorce forms, Estate Planning Forms, Immigration Forms, etc.
Free Online Will for all eligible dependents (available in all 50 States, except Louisiana)	Free and Unlimited – available on website	Simple Wills, Power of Attorneys, Living Wills

## CLC Incorporated – Legal, Financial, ID Theft and Web Services

FEATURE	BENEFIT	COVERED ISSUES
<b>Financial</b>		
Telephonic Financial Consultations (provided by CLC staff financial counselors)	30 minutes per each new issue. Unlimited number of issues.	Budgeting, Credit, Debt, Retirement, College Funding, Buying vs. Leasing, Mortgages/Refinancing, Financial Planning
Telephonic Tax Consultations (provided by CLC staff CPA and Enrolled Agents)	30 minutes per each new issue. Unlimited number of issues. Additional services billed at 25% discount	Tax questions, Tax preparation, IRS Matters
Telephonic Tax Levy/Garnishment Resolution	30 minutes per each new issue. Unlimited number of issues. Additional services billed at 25% discount	Tax Levies and Garnishments
Consumer Credit Counseling	Member paid	Credit Counseling
Community Services	Referral	United Way, Red Cross, etc.
<b>Identity Theft</b>		
Telephonic Fraud Resolution Consultation (provided by CLC staff Certified Fraud Resolution Specialist)	Up to 60 minutes, per each new issue	<ul style="list-style-type: none"> <li>• Assistance with ID Theft Breaches.</li> <li>• Assists members with Identity Restoration.</li> </ul> Counseling on “Preventative Steps” necessary to take in an effort to avoid future ID theft losses and damages to an employee’s/member’s credit score and reputation.
Emergency Response Kit - sent by email, mail or fax	Free to member, upon identity breach	Contact numbers, sample documents, instructions, etc.
<b>Website</b>		
Accessed via Horizon	Free to member	Legal and Financial forms, FAQs, articles, financial calculators, Online Free Will service, etc.