



Balance

Helping you balance work, life and
everything in between

Aetna Resources For LivingSM

Life in today's world can be hectic, complicated and stressful. Balancing the demands of your family, job and personal needs can be tough.

Thanks to Worklife Services, you can get help right when you need it. You can find solutions for child care, elder care and many other everyday personal, household and family issues, including:

- **Child care.** Childcare centers, family daycare homes, summer camps, nanny/au pair agencies, nursery schools, before and afterschool programs, kindergartens, care for children with special needs, pregnancy resources and adoption information

- **Elder care and care for adults with disabilities.**

Home health care, rehabilitation centers, nursing homes, adult day care, transportation services, support groups, meal programs, assisted living, emergency response, independent and assisted living options, Medicare/Medicaid issues and geriatric care management

- **Caregiver support.** Help with caregiver needs, respite services, community resources, support groups, referrals and long-distance caregiving issues

- **School and college planning.** Information and referrals to schools and other educational programs from kindergarten through graduate level, private and public schools and schools for students with special needs

- **Convenience services.** Relocation, home cleaning, lawn and landscaping, plumbing, automotive, travel information, pet care, entertainment and dining

aetna[®]



There are two ways to access these services:

- **Your 24-hour toll-free member line:** With one phone call, you can reach a consultant who gathers information about your needs and then starts the research and legwork to identify resources for you. You can receive detailed information on referral sources by email, mail and telephone.
- **Your online member Worklife Services:** Through your member website, you can do your own search for resources from our network of service providers.

We're here to help with your everyday needs. 24 hours a day, 7 days a week.

Aetna Resources For LivingSM is the brand name used for products and services offered through the Aetna group of subsidiary companies (Aetna). The EAP is administered by Aetna Behavioral Health, LLC and in California for Knox-Keene plans, Aetna Health of California, Inc. and Health and Human Resources Center, Inc.

All calls are confidential, except as required by law. This material is for informational purposes only. It contains only a partial, general description of programs and services and does not constitute a contract. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to aetna.com.

aetna[®]