

EmpCenter Time & Attendance

GENERAL SESSION

Welcome to EmpCenter

- EmpCenter is SDSU Research Foundation's web-based time reporting system that automates and standardizes the time collection and approval processes.
- For the pay period starting May 16th, employees will no longer receive paper time sheets and will start using EmpCenter to record their time.
- Employees must submit their EmpCenter timesheets to their supervisors for approval by June 1st to receive a paycheck on the June 10th pay date.
- The system can be accessed through your work station, your personal computer, or a mobile device.

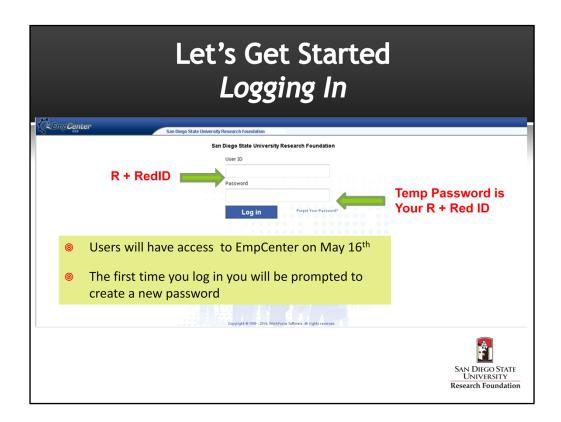




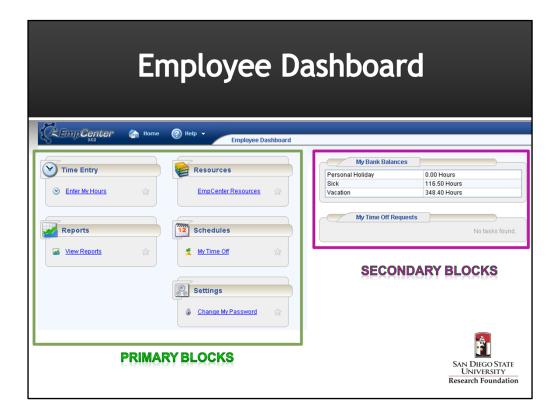
After this training, you will be able to:

- Log in to EmpCenter and navigate through the system.
- Prepare, save, and submit your time sheet.
- Review your leave balances.
- Submit Time-Off Requests (TORs).

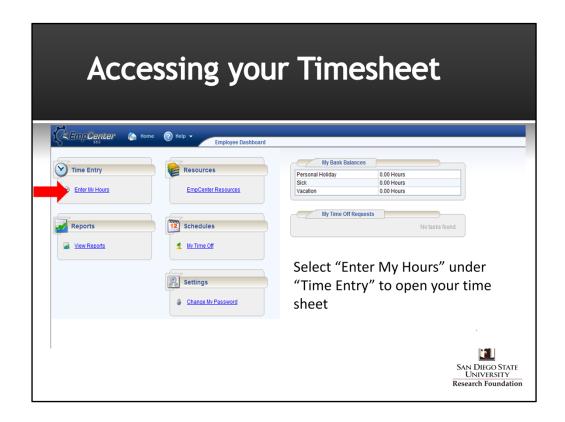




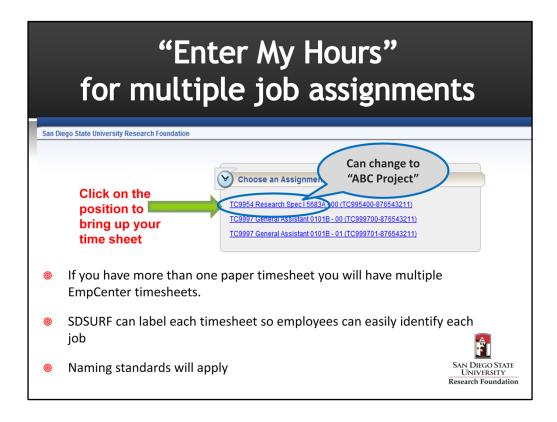
- 1. From the Foundation's website click on the EmpCenter logon
- 2. Enter your User ID which is an uppercase "R" and your Red ID
- 3. Your temporary password will be the same as your user ID. (uppercase "R" and your Red ID)
- 4. You will be prompted to create a unique password which must be a minimum of 10 digits and contain a combination of upper and lower case characters, numbers and special characters.



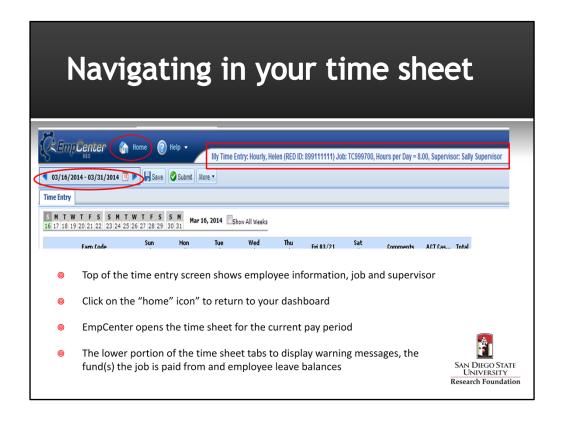
- 1. When you log into EmpCenter, you will be taken to your Employee Dashboard. This is the main screen and starting point.
- 2. Your Employee Dashboard consists of 4 primary blocks: Time Entry, Reports, Resources, Schedules and Settings.
 - In the Time Entry block you can view, enter or update your timesheet data
 - In the Reports block you can access general reports to view timesheet information for a certain period or periods
 - The Resources block will link you to the Research Foundation's EmpCenter Resources page
 - In the Schedules block you can Submit time off requests, track the status of your requests, and view the history of past requests.
 - In the Settings block you may choose to change your password.
- 3. The Dashboard also includes 2 secondary blocks which enable you to view your leave balances and time off requests
- 4. Other information available on your dashboard includes your name, position number and your supervisor's name



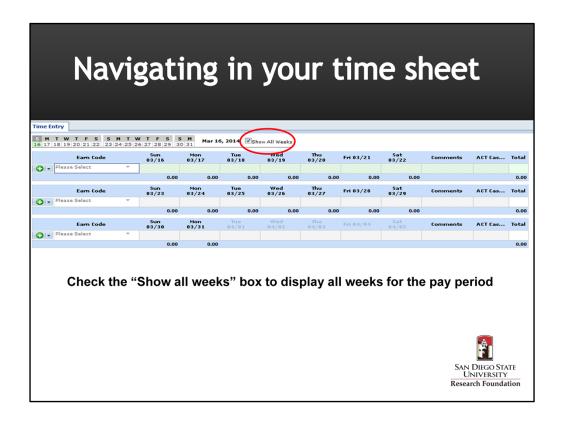
To open your timesheet, select the **Enter My Hours** link from the **Time Entry** block on your dashboard.



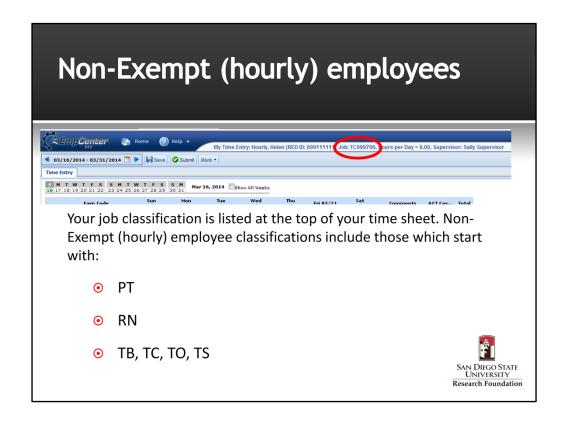
- 1. If you have more than one job assignment and currently receive multiple paper timesheets you will have multiple timesheets in EmpCenter.
- 2. When you click on "Enter My Hours" you will be prompted to choose the timesheet for the job that you want to log hours.
- 3. Timesheet labels can be created for each of your jobs so you can easily tell which timesheet to select to enter your hours.
- 4. Once you've selected an assignment the appropriate timesheet will be opened and you can enter your time. You will also have the ability to toggle between timesheets in the Time Entry window.



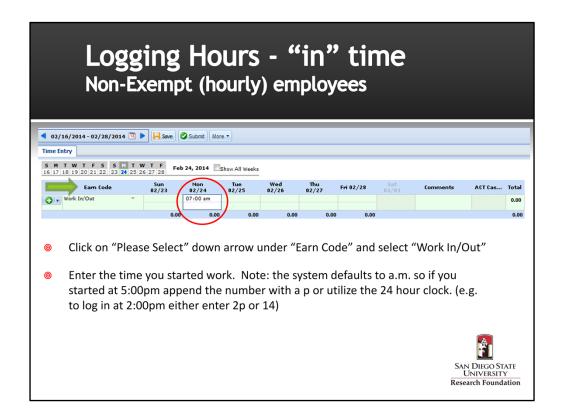
- 1. When you log in, EmpCenter will open the timesheet for the current pay period.
- 2. Your employee information, job classification, hours per day and supervisor's name will be displayed at the top of the time entry window.
- 3. You can view past or future pay periods by clicking on the blue arrows or by clicking on the calendar icon and selecting the date.
- 4. Click on "Home" to return to your dashboard.
- 5. We will review the lower portion of the timesheet in detail later in the presentation.



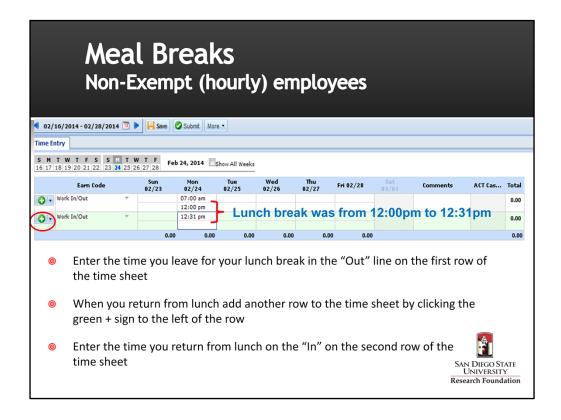
- 1. The first time you open your timesheet only the first week of the pay period will be displayed.
- 2. You can view all weeks in the pay period by checking the "show all weeks" box at the top of the timesheet.



- 1. You can determine if you are a non-exempt (hourly) employee by looking at your job classification number at the top of the time sheet. (e.g. TC999700)
- 2. Classifications that begin with PT, RN, TB, TC, TO and TS are non-exempt (hourly) positions.



- As a non-exempt (hourly) employee, you will be entering the actual times you arrive at work, leave and return from your lunch break and leave work for the day on your timesheet.
- 2. Click on the "Please Select" down arrow under the "Earn Code" column and select "Work In/Out". Click on the day you want to log your time.
- 3. Enter the time you started work. In this example, the employee started work at 7am. She entered "7" and hit enter system populated the time in as "7:00 am".
- 4. You should enter your time on a daily basis to ensure your time report has the most accurate accounting of the hours you've worked. If you are unable to enter your time daily, enter it on the most frequent basis possible. Do not wait until end of the pay period to log all of your hours or pre-populate all of your time at the beginning of a pay period.



- 1. Under California labor laws, if you work more than five hours you must take a scheduled meal (lunch) break of at least 30 minutes (unpaid). In EmpCenter you will be entering the time you leave and return for lunch on your timesheet.
- 2. Enter the "out time" to reflect the time you leave for lunch and "in time" to reflect the time returned from lunch.
- 3. In this example the employee took her lunch break at 12:00 noon. She returned from lunch at 12:31pm and entered that into her timesheet.
- 4. The employee added a row to her timesheet by clicking on the green "plus" sign to the left of the timesheet row. She selected "Work In/Out" from the Earn Code drop down list and entered the time she returned from lunch on the first line of the new row.

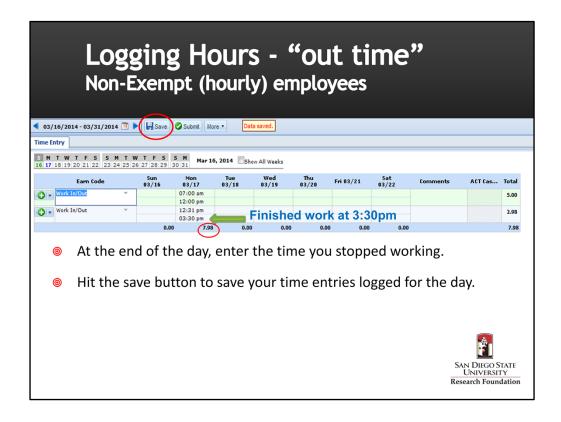
California Law - Meal and Rest Breaks Non-Exempt (hourly) employees

- A non-exempt (hourly) employee must be given an opportunity to take a 10 minute paid rest break for every four
 (4) hours worked or major fraction thereof
- Employees <u>must</u> be provided a 30 minute unpaid meal break when they work a period of five (5) or more hours per day
- If one or more rest breaks are not given, the employee is owed one hour of pay

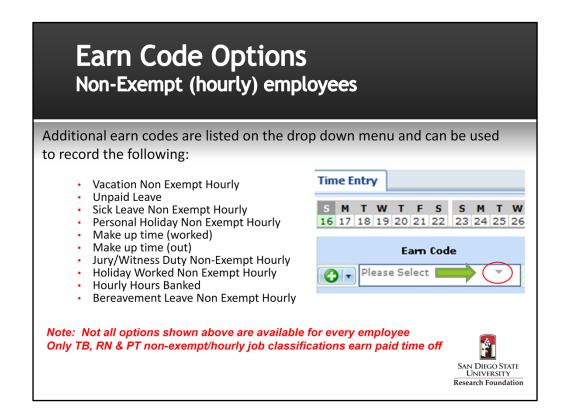
Research Foundation

The employee is owed one hour of pay if the employee is unable to take a meal period

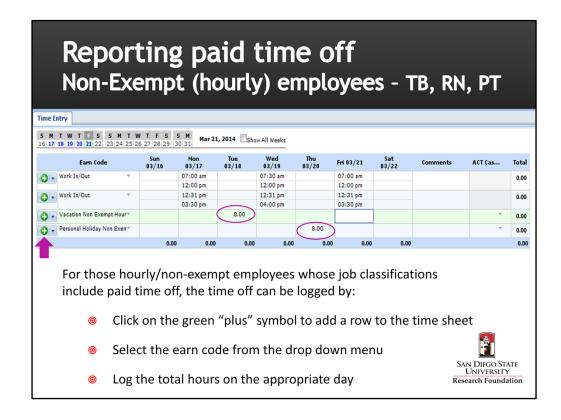
Employees are not required to log the 10 minute rest periods on their timesheets. These rest periods cannot be combined with meal break to take a longer lunch.



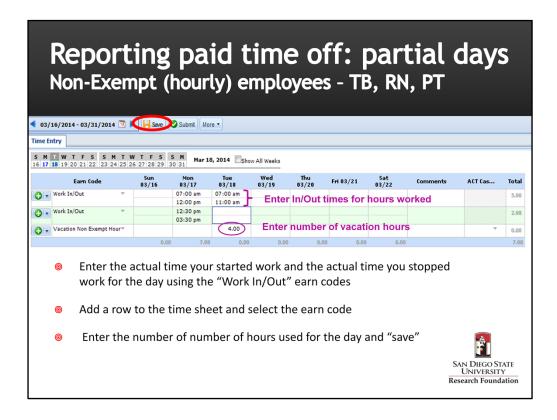
- 1. At the end of your work day, enter the time you stopped work right under the time you returned from your lunch break.
- 2. Hit the "Save" button. Once the data is saved the system will generate a "Data Saved" notation and will calculate the total hours worked for the day.
- 3. EmpCenter calculates the total hours worked. The total for the day will appear at the bottom of the column of the entries for the day. Weekly totals by paycode will appear under the Total column on far right of the timesheet.
- 4. Note: this employee will be paid for 7.98 hours vs. 8 hours on 3/17 because she logged back in from lunch at 12:31pm. Lunch was 31 minutes and is unpaid time.



- 1. In addition to the "Work In/Out" Earn Code there are several options listed on the drop down menu (accessed by clicking on down arrow) under the Earn Code column that you can use to record time.
- 2. You will only see the options available for your employee classification on the drop down menu.



- 1. If your SDSURF appointment is one which includes paid time off (e.g. vacation, sick leave, etc.) you must report the hours taken each day during the pay period.
- 2. To record time off, click on the green "plus" sign to create a new row in your timesheet.
- 3. Choose the applicable earn code from the drop down menu and enter the number of hours for the day. Enter time off in "elapsed hours" rather than actual "in/out" times.
- 4. This employee recorded 8 hours of vacation on 3/18 and 8 hours of personal holiday on 3/20

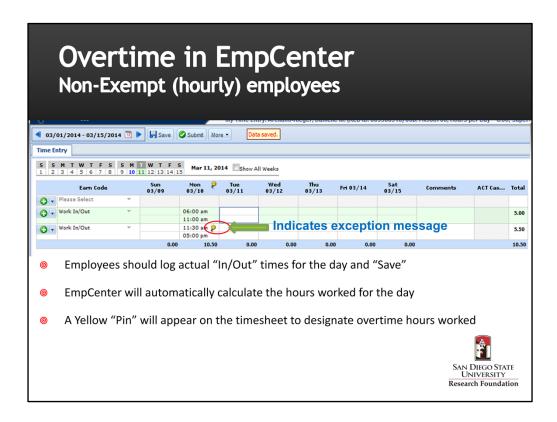


- 1. Employees can also log paid time off for partial days.
- 2. In this example, the employee worked from 7am to 11am and took 4 hours of vacation for the rest of the workday. The employee entered the time she started work and the time she stopped work for the day.
- 3. The employee added a row to her timesheet, selected the "Vacation" earn code and recorded 4 hours to reflect her afternoon off and hit "Save".
- 4. When the employee finishes entering her time and saves, EmpCenter will calculate the total hours for the day for each earn code.

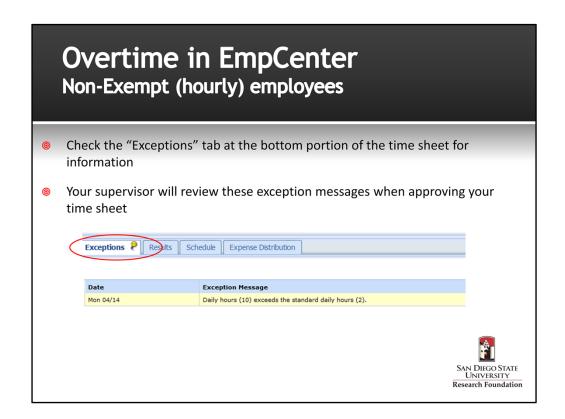
California Labor Law - Overtime Non-Exempt (hourly) employees

- Employees will be paid at 1.5 times their regular rate of pay for:
 - ✓ All hours worked in excess of eight hours up to and including 12 hours in any work day
 - ✓ The first 8 hours worked on the seventh consecutive day worked in a single work week
 - ✓ Double the employee's regular rate of pay for all hours worked in excess of 12 hours in any work day
- Weekly Overtime: Employees will be paid at 1.5 times the employee's rate of pay for all hours worked beyond 40 straight time hours in a work week

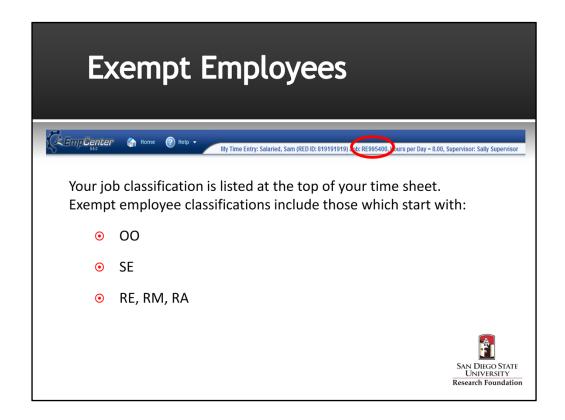




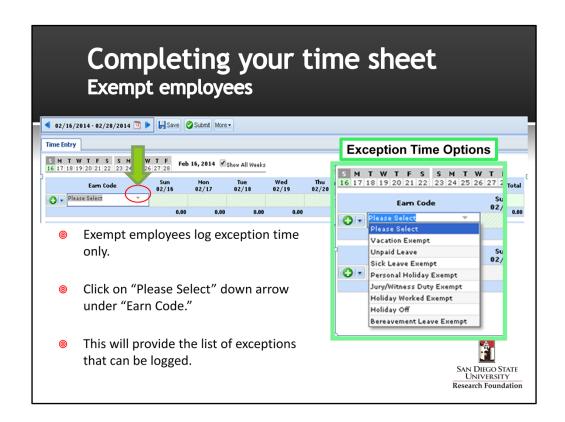
- 1. EmpCenter calculates the total number of hours worked each day based on the "Work In/Out" times logged by the employee.
- 2. If an employee is required to work overtime hours, he/she only needs to record their actual in/out times. EmpCenter will automatically calculate the overtime hours for any hours worked in excess of 8 per day.
- 3. An exception message appears on the timesheet on the day the overtime hours were worked to note total hours for the day exceeded 8.
- 4. Employees should obtain the approval of their supervisor prior to working any over time hours.



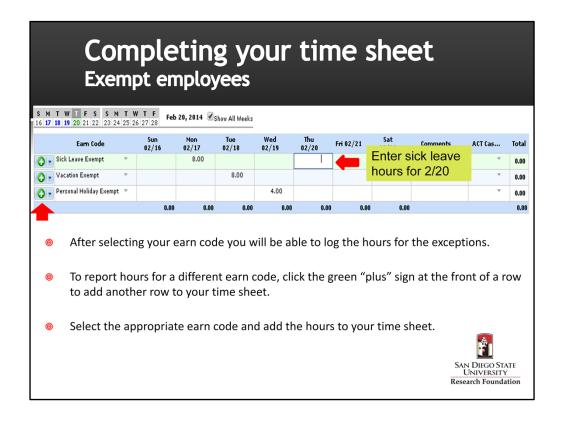
- 1. The "Pin icon" on the timesheet indicates that a conflict exists between what the employee entered on the timesheet and the system rules under which the timesheet in processed. In this example, the pin was generated because the employee worked more than 8 hours in one day.
- 2. The Exceptions tab on the lower portion on the timecard provides detailed information on the exception including the date and a message describing the problem.
- 3. In this example, the employee worked overtime on 4/14. The Message: "Daily hours (10) exceed the standard daily hours (2)" indicates 2 hours of overtime was worked.



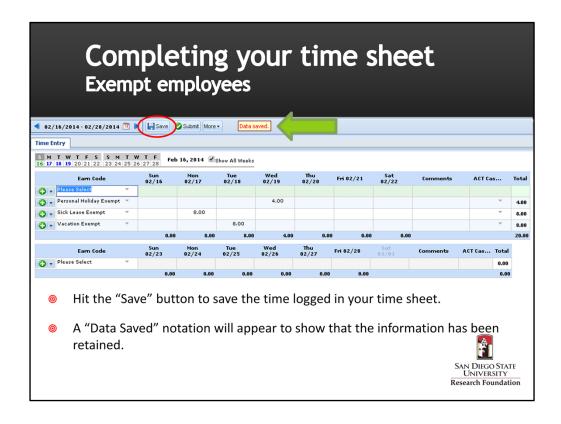
- 1. You can determine if you are an exempt employee by looking at your job classification number at the top of the time sheet. (e.g. RE995400)
- 2. Classifications that begin with OO, SE, RE, RM and RA are exempt positions.



- 1. Exempt employees are only required to log exceptions such as vacation or sick leave on their time sheet.
- 2. To log an exception, click on the arrow in the Earn Code column to select the type of time needed from the list of options available on the menu.



- 1. Enter the number of hours on the appropriate day.
- 2. Exempt employees must enter exceptions in full or half day increments based on your FTE. (e.g. A 100% FTE employee would enter exception time as either 4 or 8 hours).



- 1. When you have completed your time sheet, hit the "Save" button.
- 2. EmpCenter will display a "Data Saved" message to confirm your entries.

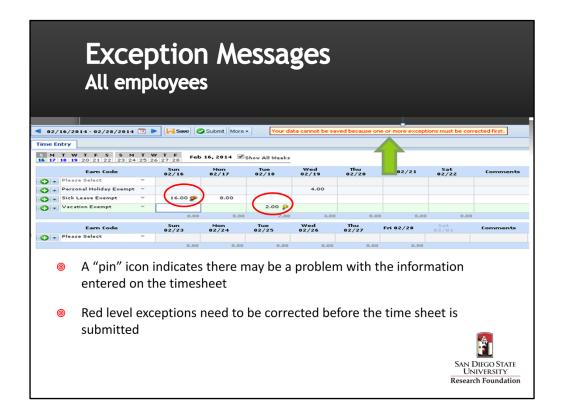
Exception Messages All employees

The "Exceptions" area at the bottom of the time sheet will note issues with your time sheet.

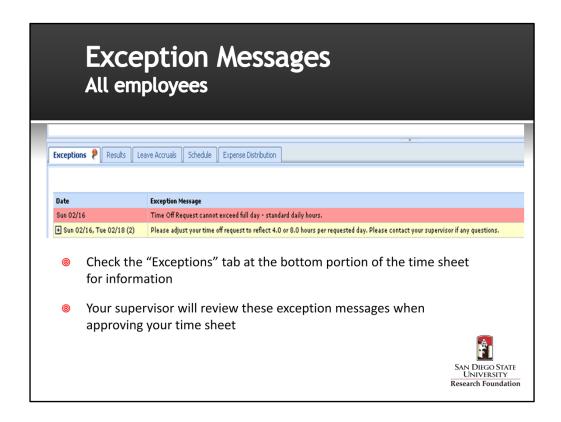
Exception messages are color-coded to identify the level of severity:

- White: No exceptions or only informational messages present
- Yellow: Warnings present
- Red: Errors present
- Errors (Red) must be corrected prior to saving and submitting your time sheet.

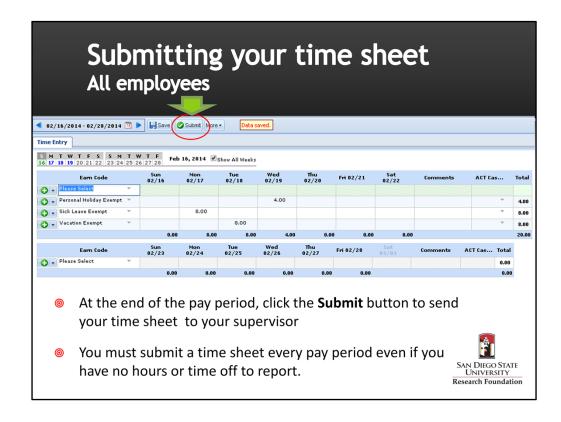




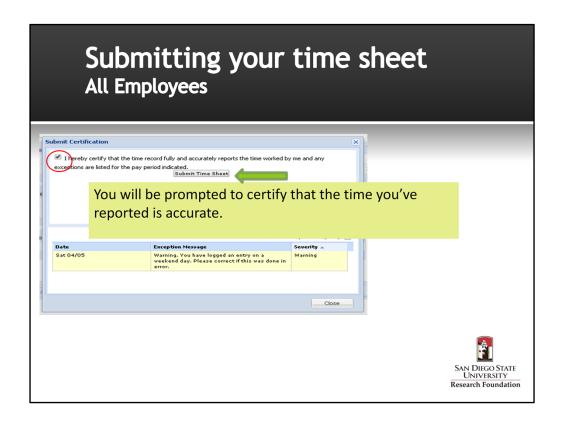
- 1. You will need to correct any red exceptions before the system will allow you to submit your timesheet to your supervisor.
- 2. In this example, the employee entered 16 hours of sick leave on 2/16 which generated a red level exception message. The employee will need to correct the number of hours entered in order to be able to submit his timesheet.
- 3. The employee also entered 2 hours of vacation on 2/18 which generated a yellow (warning) level exception.



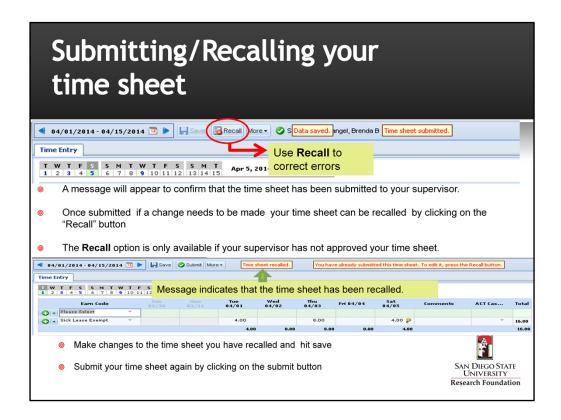
1. Employees should check the Exceptions tab for detailed information and correct any red level exceptions.



- 1. All employees must submit their time sheet to their supervisor by the payroll deadline to be paid.
- 2. You can submit your time sheet early if your last day of work for the pay period is before the end of the pay period. For example, if you are going on vacation for a week you can log your vacation hours and submit your timesheet to your supervisor.



- 1. When you hit the "Submit" button you will be prompted to certify the time that you've reported is accurate.
- 2. The certification language is customized for Non-exempt and Exempt employee classifications. Your timesheet will have the language that is appropriate for your classification.
- 3. Once you've read the certification statement, click on the box in the upper left hand corner.
- 4. Click on the "Submit Time Sheet" button to send the time sheet to your supervisor for approval.



- 1. If you need to correct an error or omission after you have submitted your timesheet, you can use the "Recall" button to retrieve your timesheet.
- 2. The "Recall" option is only available if your supervisor has not approved your time sheet.
- 3. When your time sheet is recalled, make your adjustments, certify and submit to your supervisor.

Rejection?

From: Supervisor, Sally [mailto:ssupervisor@foundation.sdsu.edu] Sent: Thursday, April 10, 2014 1:38 PM To: Sam Salaried

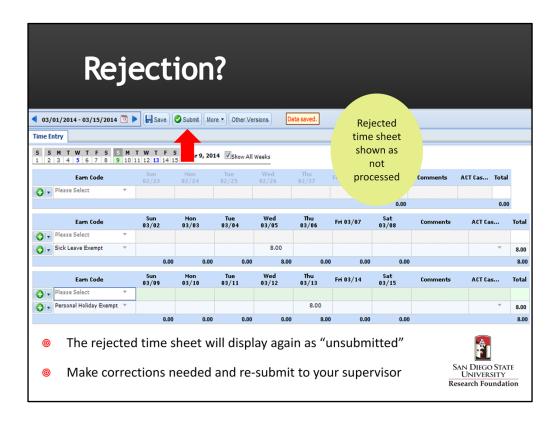
Subject: Your time sheet of 03/15/2014 was rejected.

Your request to use Personal Holiday hours on 3/5 exceeds your available balance. Please review and correct, then resubmit for approval. Thank you.

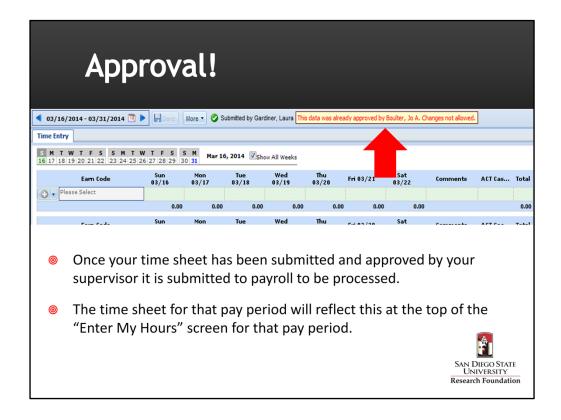
- If your supervisor cannot approve your time sheet, she/he will "reject" the time sheet and you will receive an email alert.
- The email subject indicates which time sheet has been rejected and the body of the email should indicate why it's been rejected.
- You will need to correct the error/omission and re-submit the time sheet to get paid.



- 1. If your supervisor notes an error or omission on your timesheet he/she will reject your time sheet so that you can make the necessary corrections.
- 2. The employee will receive an email message stating the reason(s) the time sheet has been returned.
- 3. The employee will log in to EmpCenter, make the necessary corrections and re-submit the timesheet.



- 1. When you log in to EmpCenter to make corrections on a rejected time sheet, the time sheet will show as not submitted.
- 2. Make the corrections needed, hit "Submit" to send the corrected time sheet to your supervisor.

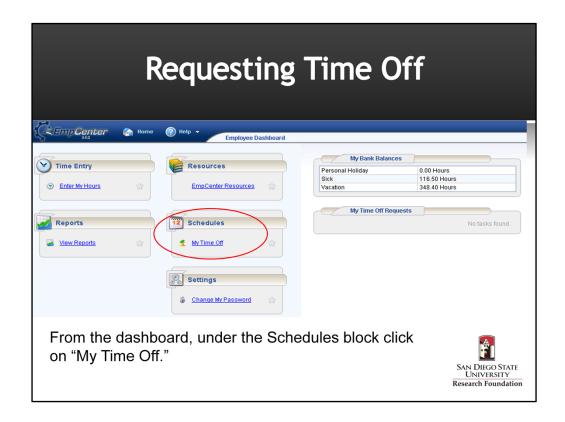


- 1. Once your time sheet has been submitted and approved by your supervisor it is submitted to payroll to be processed.
- 2. The time sheet for that pay period will reflect this at the top of the "Enter My Hours" screen for that pay period.

Time Off Requests

- EmpCenter can also be used to request and manage time off requests (TORs.)
- You can submit time-off requests, track the status of your requests, and view the history of past requests through the "My Time Off" box.
- An email will be sent to your supervisor notifying her/him that a request for time-off was made.
- When requests are approved the hours are populated on the time sheet.
- Job classifications that earn paid time off will start with RE, RM, PT, RN and TB.

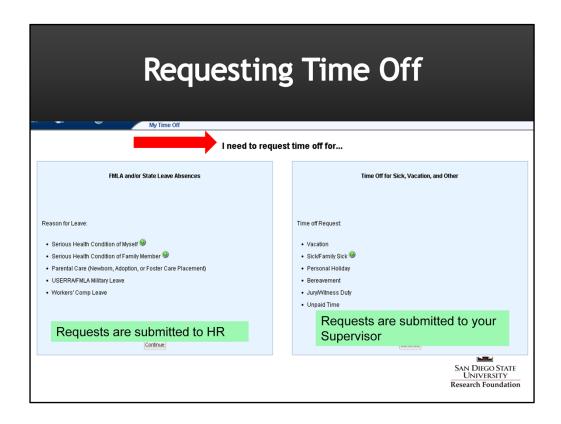




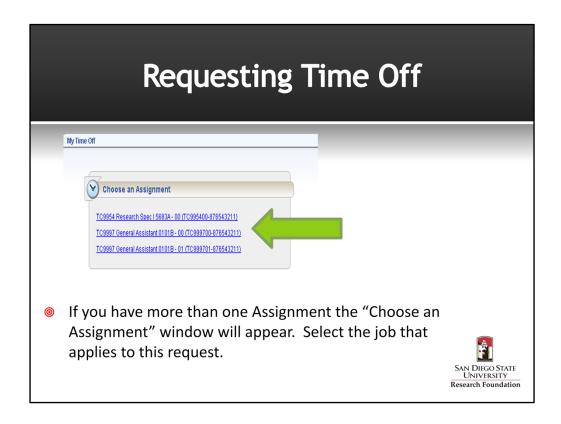
To send a request for time off to your supervisor select the My Time Off options under the Schedules block on your dashboard.



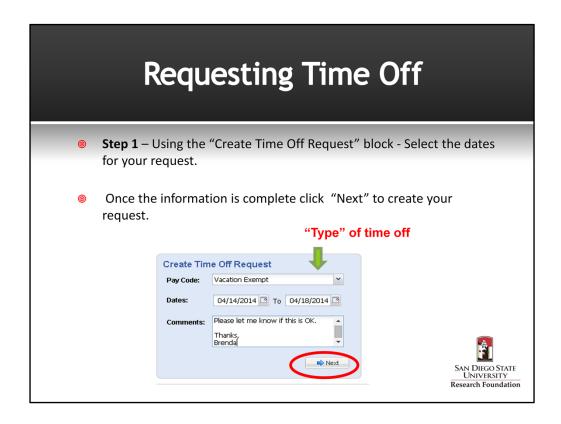
- 1. The Request List will show any current requests that you have submitted to your supervisor that have not yet been reviewed.
- 2. You can also view the history of past requests by clicking the "past" tab
- 3. To submit a new request, click on "Create New Request"



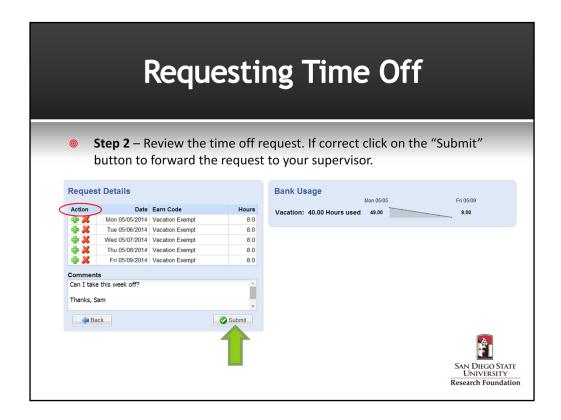
- 1. EmpCenter will prompt you to choose the type of time off request you need.
- 2. "FMLA and/or State Leave Absences" should be used to request a leave of absence. EmpCenter will prompt the employee to answer a series of questions based on the type of leave requested and how you would like to receive information regarding your request (i.e., phone, email, etc.). The completed request is submitted directly to the Human Resources department.
- 3. If you select "Time Off for sick, Vacation, and Other" your request will be submitted directly to your supervisor for review.



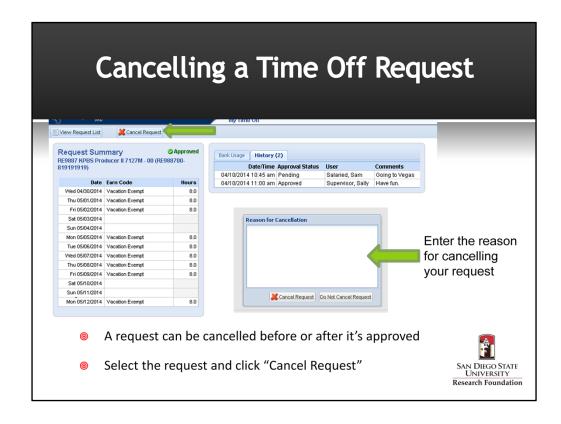
- 1. If you have multiple time sheets, EmpCenter will prompt you to select the job that you are requesting time off from.
- 2. If you need time off from multiple jobs, you will need to create a request for each job.



- 1. In the "Create Time Off Request" box, you will need to pick the type of time off you need (under Pay Code)
- 2. You will also need to input the dates associated with your request.
- 3. Type a message to your supervisor in the Comments box regarding the request. This message will be sent to your supervisor in an email.



- 1. The **Request Details** box will indicate if there are any issues (exceptions) associated with your request. You will also see a summary of your available leave balances and **Bank Usage**
- 2. Adjustments to the request can be made under the "Action" column under Request Details.
- 3. Review your request and make any changes needed. If no exceptions prevent you from submitting the request, click the "Submit" button to submit your request to your supervisor for review



- 1. You can cancel a time off request before or after it has been approved.
- 2. Go to "Schedules" under **My Time Off Box** and select the request from the "Current" Tab.
- The View/Cancel Time Off Request window appears listing the details and history of the request.
- 4. Click "Cancel Request" at the top of the window to withdraw your request.
- 5. The "Reason for Cancellation" window appears. Type a message to your supervisor letting him/her know why the request is being cancelled. This message will be sent to your supervisor in an email message.



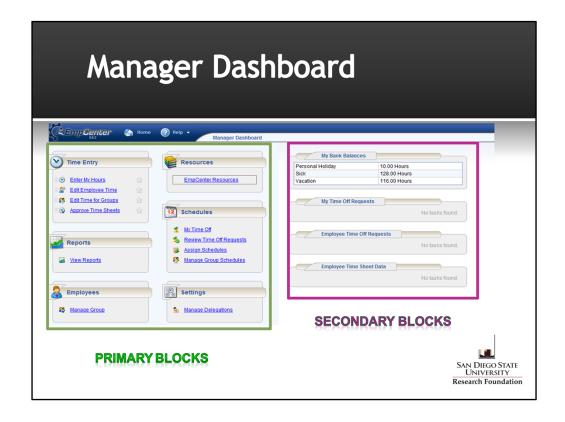
Information about the EmpCenter, access to forms, training materials (including short videos and cheat sheets) are available on the EmpCenter page on the Research Foundation's website.



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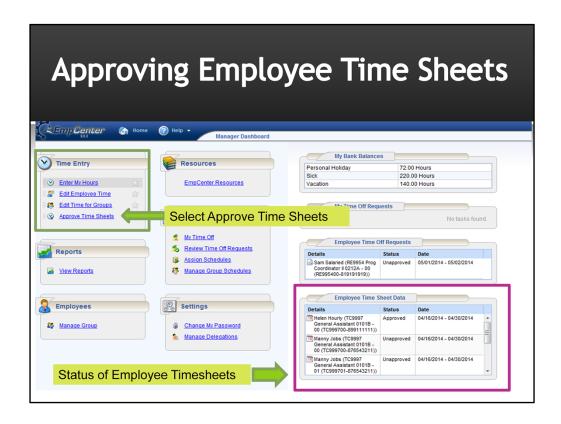
- Log in to EmpCenter and navigate through the system as a manager/supervisor.
- Review, approve, edit, and submit employee timesheet information for your staff.
- Review Leave Balances for your staff.
- Process Time Off Requests (TORs.)
- Delegate approval authority to other supervisors.



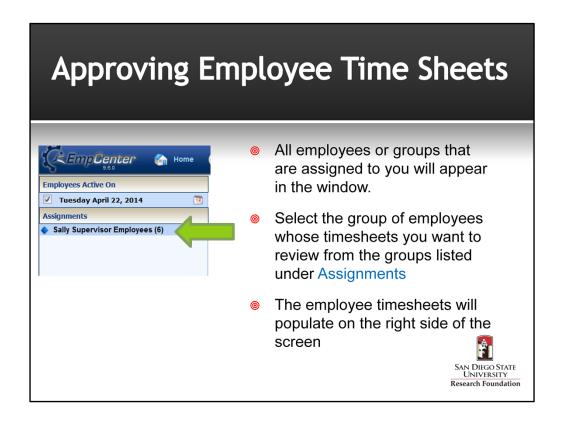


- When you log into EmpCenter, you will be taken to your Manager Dashboard. The
 manager dashboard offers functions not available to employees that are designed to
 assist supervisors in managing employee time. Managers can use these options to edit
 and approve employee timesheets, and review and approve employee time off
 requests.
- 2. Your Manager Dashboard consists of 6 primary blocks: Time Entry, Reports, Employees, Resources, Schedules and Settings.
 - In the Time Entry block you can view, enter or update your timesheet data and your employee's timesheet data
 - The Reports block allows you to view and generate reports, view timesheet information for a certain period and view delegated roles or comments on timesheets.
 - The Resources block will link you to the RF's EmpCenter Resources page
 - In the Schedules block you can manage and track your individual time off requests and review time off requests submitted by your employees. You also have the ability to assign and manage schedules for hourly employees.
 - Settings block gives you the capability to change your password and delegate supervisory responsibility to another manager.

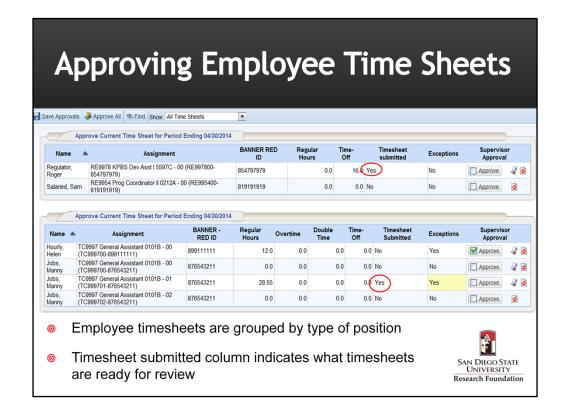
- 1. The Dashboard also includes 2 secondary blocks which enable you to view your leave balances and time off requests
- 2. Other information available on your dashboard includes your name, position number and your supervisor's name



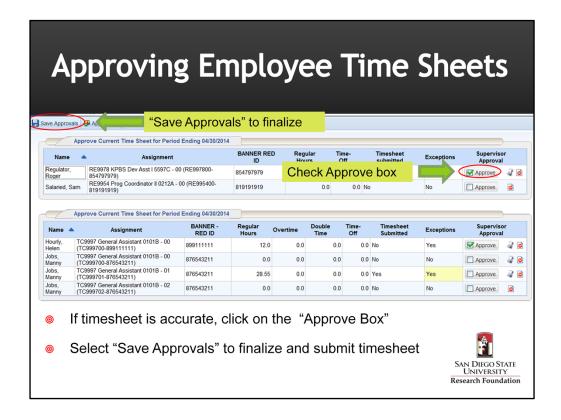
- 1. Managers can approve timesheets for individual employees or for an entire group. To access employee timesheets select "Approve Timesheets" option from the Time Entry Window.
- 2. Mangers can see the status of employee timesheet in the secondary blocks on the bottom right. The status column indicates which employee timesheets have been approved.



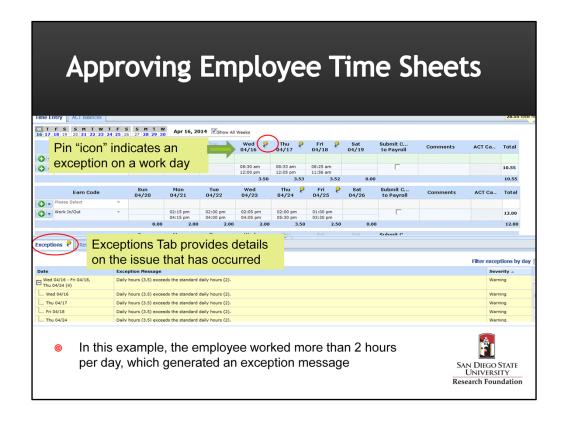
- 1. Your groups of active employees as of the current pay period will be listed on the left side of the screen.
- 2. Under Assignments, select the group of employees whose timesheets you wish to review. In this example, Sally Supervisor has one group of 6 employees assigned to her.



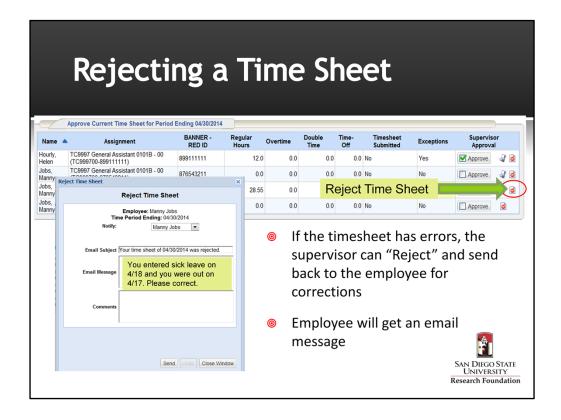
- 1. This screen summarizes the details of the timesheets that you need to review and approve so that your employees will receive a paycheck. Supervisors are responsible for reviewing and approving employee timesheets by payroll deadlines.
- 2. Timesheets are grouped by Exempt and Non-Exempt positions. In this example, the exempt employee timesheets are in the first block and the non-exempt employees are in the second block.
- 3. The timesheet submitted column indicates which employees have submitted their timesheets for your review and approval. The "Exceptions" column indicates if there is an issue on the timesheet that needs review or action prior to approval.
- 4. Click anywhere on the row of the employee whose timesheet you want to review.



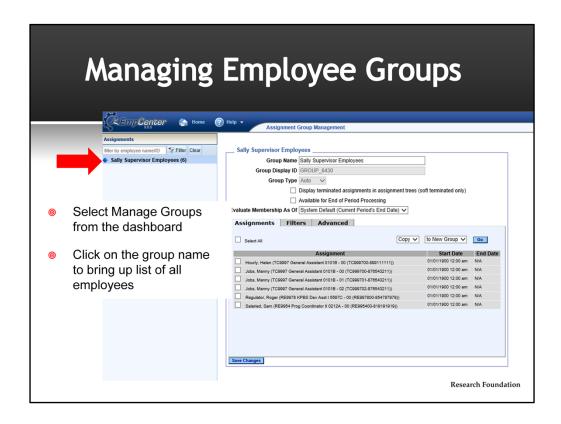
- 1. If the time reported by the employee is accurate, click on the "Approve" box in the Supervisor Approval column to approve the individual employee timesheet.
- 2. Select "Save Approvals" to finalize the timesheet. When the employee opens his/her timesheet, a note appears informing him/her that the hours have been approved.
- 3. Supervisors can also review timesheets for all employees and use "Approve All" to approve timesheets for the group of employees. This will not work if there are any errors or exceptions that need to be corrected.



- 1. If there is an "exception" a Pin icon will appear on the timesheet on the day the exception occurred.
- 2. The Exceptions tab at the bottom of the timesheet will provide detailed information for your review.
- 3. In this example, the employee was set up to work 2 hours/day and exceeded the 2 hours on a number of days. If an hourly employee has an appointment to work 10 hours per week, EmpCenter will divide the 10 hours over the five work days in the week. Any deviation will prompt an exception message.
- 4. This exception message does not require any action other than review on the part of the manager.



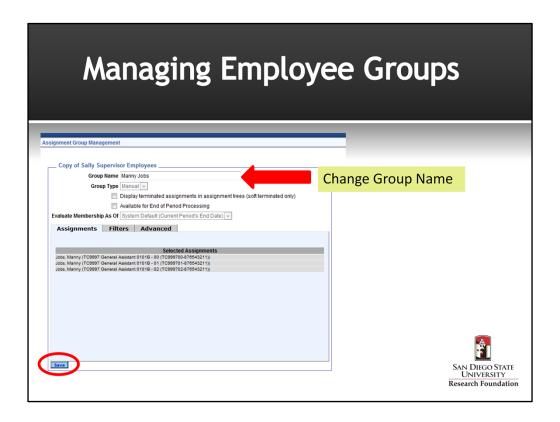
- 1. If there is an error on the timesheet, supervisors should reject the timesheet to reroute back to the employee. The employee can make the requested corrections and resubmit his/her timesheet for approval.
- 2. To reject a timesheet, click on the red button in the Supervisor Approval column.
- 3. The Reject Timesheet window will prompt you to enter a message to the employee regarding the reason the timesheet is being rejected and action that needs to be taken to correct any errors. Hit send to reject the timesheet.
- 4. The employee will receive a notification via email that will include the message you input.
- 5. If an employee is not able to make the corrections on his/her timesheet or there are other extenuating circumstances, the supervisor can make the corrections under the "Edit Employee Time" on the dashboard. The employee will be notified by email that another individual made changes to their time sheet.



- 1. From the Dashboard, select Manage Group in the Employees block to bring up your employee assignments.
- 2. Click on the group of employees under the Assignments column to bring up a list of all employees in the group.



- 1. If you have a large number of employees reporting to you may want to group them together so that you can easily manage different teams or delegate supervision for a team to another supervisor. You can create different groups of employee assignments.
- 2. To create a new group select the employees by clicking the box next to the employee job. In this example, we are creating a new group for all of Manny Job's assignments.
- 3. From the drop down menus select COPY to New Group
- 4. Hit Go

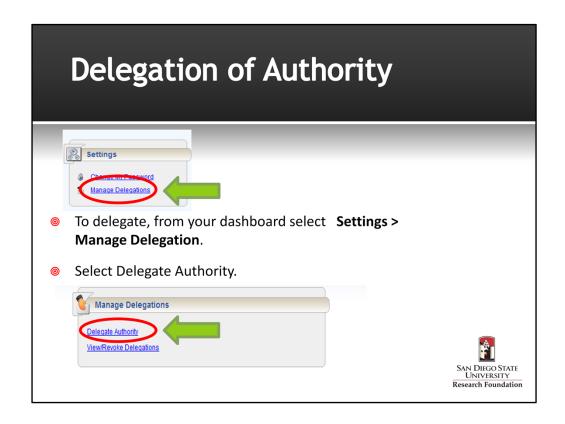


- 1. Your new group has been created.
- 2. The new group name will show as "Copy Of...."
- 3. Under Group Name type a name the group you've created.
- 4. Save change

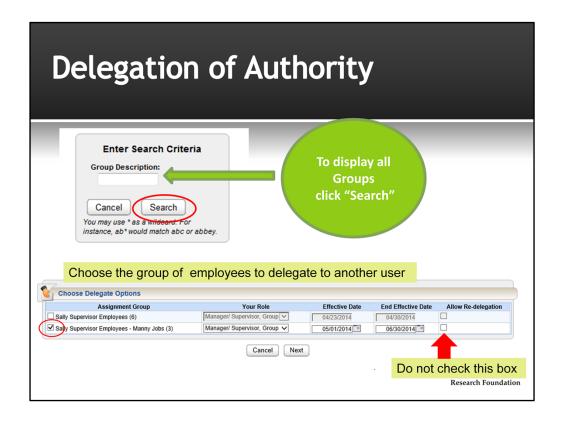
Delegation of Authority

- Delegation is the act of granting someone else authority over your group of employees, typically when you are not available.
- Managers must delegate to an individual who is trained to review and certify time sheets for employees.
- Delegation can be given to for a specific group of employees on an on-going basis
- Delegation can be given for a set period of time (e.g. while supervisor is out of the office)

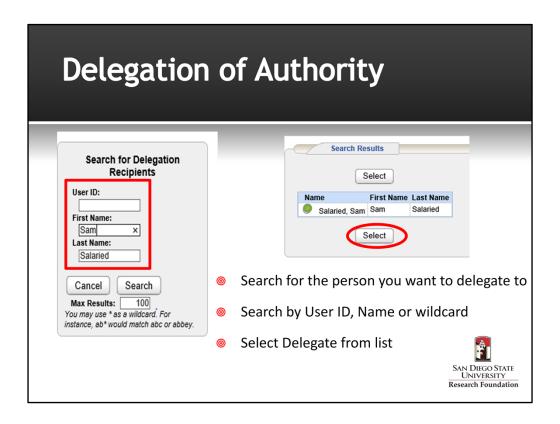




- 1. To delegate a group of employees to another supervisor, select Manage Delegation under the Settings block on your dashboard.
- 2. Select "Delegate Authority"



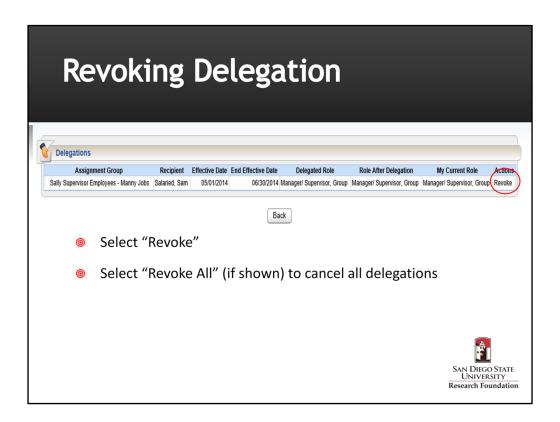
- 1. The Enter Search Criteria Window appears. This window allows you to search for one or more assigned groups.
- 2. Click "Search" in the "Enter Search Criteria" box to bring up a list of your groups.
- 3. A window listing your assigned groups and your role for each group will appear.
- 4. In the Assignment Group column, select the check box next to the group name you wish to delegate.
- 5. The delegated role will remain "Manager/Supervisor, Group."
- 6. In the effective date and end effective date columns, enter the dates of the delegation. Enter 12/31/3000 if you want to delegate on an on-going basis.
- 7. Do not check the box allowing for re-delegation of authority to another user. If this box is checked the system will allow the person you delegate to re-delegate without your knowledge. Best Practice is to never check the "Allow to Re-delegate" checkbox.
- 8. Hit "Next"



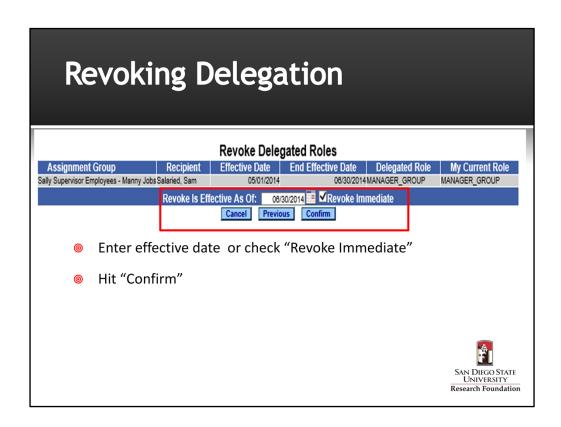
- 1. Enter the name or user ID (R + RedID) of the person you want to delegate to. You can also use the * wildcard to search.
- 2. Select your delegate from the search results and hit "Select".
- 3. A message will pop up stating the delegation was successfully completed.



- 1. To revoke delegation, Select View/Revoke Delegations from the Manage Delegations block on your dashboard.
- 2. In the "Enter Search Criteria" box click "Search" to bring up list of your delegates.



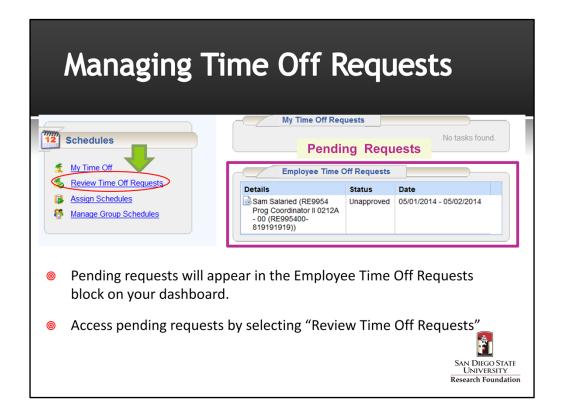
- 1. Click on the row to revoke the delegation.
- 2. If you have multiple delegations selecting "Revoke All" cancels all delegations.



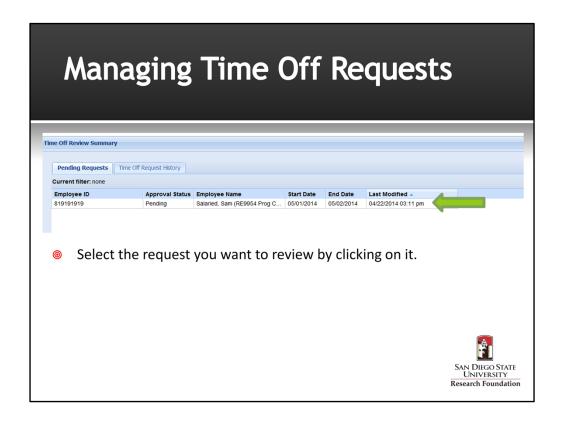
- 1. To revoke delegation, enter the effective date you want the delegation to end or check the "Revoke Immediate" box.
- 2. Hit "Confirm"

Managing Time Off Requests

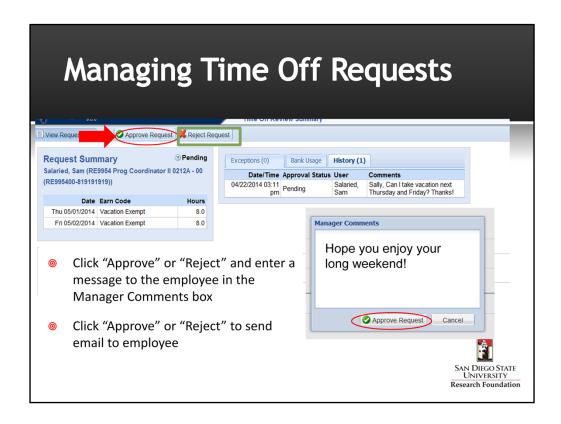
- EmpCenter can also be used to request and manage time off requests (TORs).
- If you choose to use this functionality, employees can submit time off requests, track the status of requests and view the history of past requests.
- Managers can approve or reject TORs, review employee leave balances and TOR history.
- EmpCenter generates email messages to alert Managers to new requests.
- EmpCenter generates email message to notify employees that a request was approved or rejected.
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- 1. Pending requests for time off will appear in the Schedules Block under Employee Time Off Requests on your dashboard.
- 2. Access pending requests by selecting "Review Time Off Requests"



- 1. Under the Pending Requests tab, click the request you would like to review.
- 2. You can also review the history of past requests by selecting the "Time Off Request History" tab.



- 1. Review the request summary and any exceptions associated with the request. You can review the employee's leave balances as of the current pay period by selecting the "Bank Usage" tab.
- 2. You can either approve or reject the request by clicking on the appropriate button.
- 3. Enter a message to the employee in the Manager Comments box. The employee will receive an email message stating that the request was either approved or rejected and your comments will be included in the message.
- 4. Managers can also cancel a previously approved request by opening the request and following the EmpCenter prompts for information to cancel the request and notify the employee via email regarding the reason for cancellation.

Final Notes for Supervisors

- Complete an Approving Supervisor/Manager Agreement form and submit to SDSURF Payroll
- Check PI Profile to ensure your active employees have a supervisor assigned to them.
- Encourage your staff to attend training!
- If you have any questions please submit to: <u>timefeedback@foundation.sdsu.edu</u>

